

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	03-06-2025 11:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	03-06-2025 11:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Home Affairs
Department Name/विभाग का नाम	Central Armed Police Forces
Organisation Name/संगठन का नाम	National Security Guard (nsg)
Office Name/कार्यालय का नाम	Directorate General
क्रेता ईमेल/Buyer Email	sc.proc@nsg.gov.in
Total Quantity/कुल मात्रा	1
Item Category/मद केटेगरी	MODIFICATION OF COMMAND CONTROL CENTRE
GeMARPTS में खोजी गई स्ट्रिंग / Searched Strings used in GeMARPTS	Modification of Command Control Centre
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	Software for Advance Network command and control system, Power Generator - DG Set (up to 900 KVA), Modular Table / Meeting Table / Centre Table (V2), Acrylic Jersey - Children of Anganwadi Centres, Tool Kit Of Travel & Tourism Skill For Incubation Centre T & E For HSSPP, Haryana, Servo Control Drive - Servo Motor Operated LVC as per IS 9815 (Part 1), Slamps (Algorithm based Street Light Automatic Switch), Humidifier (V2), Online UPS (V2), Register (V2)
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	<ul style="list-style-type: none"> data wall display
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	40 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	80 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)

Bid Details/बिड विवरण	
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Past Performance/विगत प्रदर्शन	30 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	7 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	Yes
Inspection to be carried out by Buyers own empanelled agency	Yes
Type Of Inspection	Post Dispatch
Name of the Empanelled Inspection Agency/ Authority	Board of Officers
Auto CRAC Days	60
Quality Assurance Plan document	1746619538.pdf
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Required/वित्तीय दस्तावेज़ की आवश्यकता है।	Yes
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	160000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	38

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Pay and Account Office, HQ NSG

Directorate General, Central Armed Police Forces, National Security Guard (NSG), Ministry of Home Affairs
(Sr. Pao, Hq Nsg)

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.

3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in

the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

7. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

8. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

9. Inspection of Stores by Nominated Inspection Authority / Agency of buyer or their authorized representatives

An independent third party Professional Inspection Body can help buyer in mitigating buyer's risk with pre-dispatch/post-dispatch inspection in order to ensure that equipment, components, solutions and documentation conform to contractual requirements. The buyer has a right to inspect goods in reasonable manner and within

reasonable time at any reasonable place as indicated in contract. Inspection Fee/ Charges (as pre-greed between buyer and Inspection Agency) would be borne by the buyer as per their internal arrangement but may be recovered from the seller if the consignment failed to conform to contractual specification and got rejected by the Inspection Officer. If so requested and accepted by the seller, initially seller may pay for inspection charges as applicable and get the same reimbursed from buyer if consignment accepted by the Inspecting Officer. For reimbursement seller has to submit proof of payment to Inspection Agency.

Seller/OEM shall send a notice in writing / e-mail to the Inspecting officer / inspection agency specifying the place of inspection as per contract and the Inspecting officer shall on receipt of such notice notify to the seller the date and time when the stores would be inspected. The seller shall, at his own expenses, afford to the Inspecting officer, all reasonable facilities as may be necessary for satisfying himself that the stores are being and or have been manufactured in accordance with the technical particulars governing the supply. The decision of the purchaser representative / inspection authority regarding acceptance / rejection of consignment shall be final and binding on the seller.

The Seller shall provide, without any extra charge, all materials, tools, labour and assistance of every kind which the Inspecting officer may demand of him for any test, and examination, other than special or independent test, which he shall require to be made on the seller's premises and the seller shall bear and pay all costs attendant thereon.

The seller shall also provide and deliver store / sample from consignment under inspection free of charge at any such place other than his premises as the Inspecting officer may specify for acceptance tests for which seller/OEM does not have the facilities or for special/ independent tests.

In the event of rejection of stores or any part thereof by the Inspecting officer basis testing outside owing to lack of test facility at seller's premises, the seller shall, on demand, pay to the buyer the costs incurred in the inspection and/or test. Cost of test shall be assessed at the rate charged by the Laboratory to private persons for similar work.

Inspector shall have the right to put all the stores or materials forming part of the same or any part thereof to such tests as he may like fit and proper as per QAP/governing specification. The seller shall not be entitled to object on any ground whatsoever to the method of testing adopted by the Inspecting officer.

Unless otherwise provided for in the contract, the quantity of the stores or materials expended in test will be borne by seller.

Inspecting officer is the Final Authority to Certify Performance / accept the consignment. The Inspecting officer's decision as regards the rejection shall be final and binding on the seller.

The seller shall if so required at his own expense shall mark or permit the Inspecting officer to mark all the approved stores with a recognised Government or purchaser's mark.

10. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
20-05-2025 12:00:00	Conference Hall HQ NSG, Meharam Nagar Near T1 Palam New Delhi.

MODIFICATION OF COMMAND CONTROL CENTRE (1 set)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Buyer Specification
Document/क्रेता विशिष्टि दस्तावेज़

[Download](#)

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Rohan Oommen Eapen	110037,Head Quarter National Security Guards, Mehram Nagar, Delhi-110037	01	90

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

4. Generic

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

5. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary

product having highest value should meet this criterion.

6. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

7. **Generic**

IT equipment shall be IPv6 ready from day one.

8. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

9. **Generic**

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

10. **Generic**

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

11. **Generic**

Shelf Life: The Product/Spare parts to be supplied as part of the services must have minimum

8

Shelf Life. On the date of supply, minimum

8

usable shelf life should be available / balance.

12. **Generic**

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

13. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

14. **Generic**

OPTIONAL SITE VISIT:

1. The Bidder is advised to visit and examine the installation site and its surroundings and obtain for itself on its own responsibility all information that may be necessary for preparing the Bid. The costs of visiting the site shall be borne by the Bidder.

Yes

2. The Bidder representative shall be allowed entry upon consignee premises for such visits, only upon the express conditions that the Bidder will release and indemnify the Buyer and Consignee against all liabilities arising out of such visit including death or injury, loss or damage to property, and any other loss, damage, costs, and expenses incurred as a result of such visit.

3. The Bidder shall not be entitled to hold any claim against Buyer for noncompliance due to lack of any kind of pre-requisite information as it is the sole responsibility of the Bidder to obtain all the necessary information with regard to site, surrounding, working conditions, weather etc. on its own before submission of the bid.

15. Generic

Scope of supply includes Training: Number of employees to be trained

20

, Place for Training

HQ NSG

and Duration of training

02

days.

16. Generic

Non return of Hard Disk: As per Buyer organization's Security Policy, Faulty Hard Disk of Servers/Desktop Computers/ Laptops etc. will not be returned back to the OEM/supplier against warranty replacement.

17. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

18. Inspection

Nominated Inspection Agency: On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:
Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC):

Not Required

Post Receipt Inspection at consignee site before acceptance of stores:
Board of Officers

19. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

Sr. AO PAO, HQ NSG, New Delhi-110037

. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

20. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

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A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

21. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

22. **Certificates**

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid):

All the certificates as asked in ATC and QRs/Specification

23. **Certificates**

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

24. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

25. **Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

26. **Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

27. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

28. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

29. Warranty

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

30. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

31. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope

By the bidder and its OEM

(Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.

14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---

Govt of India, Ministry of Home Affairs
Directorate General, National Security Guard
Provisioning Branch (Procurement Cell)
Mehram Nagar, Palam, New Delhi-110 037
[Tel:011-25663100/3199](tel:011-25663100/3199), ([Ext-3167,3256](tel:011-25663256)) Fax: 011-25663258, 3177
e-mail: gcprov@nsg.gov.in & sc.proc@nsg.gov.in

BUYER ADDED ADDITIONAL TERMS & CONDITIONS FOR PROCUREMENT OF
“MODIFICATION OF COMMAND CONTROL CENTRE, QTY – 01 NO.

1. EARNEST MONEY DEPOSIT (BID SECURITY):

- 1.1** EMD/Bid Security in form of Insurance Surety Bond, Fixed Deposit Receipt or an irrevocable Bank Guarantee drawn in favor of **Sr. AO, Pay and Accounts Officer, National Security Guard payable at SBI R K Puram, IFS Code – SBIN0001076 New Delhi** is only acceptable.
- 1.2** Exemption from submission of EMD is applicable to the firms who possess a valid registration as **micro or small unit under MSME/NSIC subject to production/submission of valid registration certificates for the manufacturing of subject equipment/stores.**
- 1.3** Exemption from submission of EMD is available to firms registered as **Startup firm with DPIIT subject to production/submission of valid certificates with bid documents.**
- 1.4** **Firms exempted from submission of EMD, are required to submit Bid Security Declaration as per Appendix-10 attached with this tender documents.**
- 1.5** Bids submitted without original EMD or original EMD submitted after bid submission date or having validity less than the required as per tender or not equivalent to amount mentioned in this tender or not having valid registration under Micro & Small or startup enterprises for the tendered stores shall be rejected summarily.
- 1.6** No interest shall be payable by the purchaser on the Earnest Money deposited by the bidder.
- 1.7** The Earnest Money deposited is liable to be forfeited if the bidder withdraws or amends impairs or derogates from the tender in any respect within the period of validity of his tender.
- 1.8** **The EMD is liable to be forfeited if bidder fails produce sample equipment for technical evaluation and trial at the place & time whenever asked by the technical evaluation committee as prescribed in this tender.**
- 1.9** The Earnest Money of the successful bidder shall be returned after the security deposit/Performance Security is furnished as per AT/Purchase order. **If the successful bidder fails to furnish the Security Deposit as required in the contract within the stipulated period, the Earnest Money shall be forfeited by the purchaser.**
- 1.10** Earnest Money of the unsuccessful bidder shall be returned after finalization of tender.

2. PERFORMANCE SECURITY:

- 2.1 All successful tenderers/Bidders against the Tender Enquiry/Bid irrespective of their registration status with MSME shall be required **to furnish Performance Security Bond valid till two months beyond the expiry of the Warranty/Guarantee period.**
- 2.2 The successful **bidder will have to submit a Performance Guarantee equivalent to 5% of the Contract value** or as mentioned in the purchase order, valid till two months beyond the expiry of the Warranty/Guarantee period.
- 2.3 Performance Security in the form of account Insurance Surety Bond, Fixed Deposit Receipt or an irrevocable Bank Guarantee drawn **in favor of Sr. AO, Pay and Accounts Officer, National Security Guard payable at SBI R K Puram, IFS Code – SBIN0001076 New Delhi** is only acceptable.
- 2.4 The Performance Security will come into force from the date of acceptance of the stores/services after final inspection by the purchaser.
- 2.5 In case the Firm fails to deposit the required Performance Security by the date specified above, for any reason, Firm will commit breach of contract entitling the purchaser to cancel the contract at the risk and cost of the Firm to enforce recovery of the Security deposit prescribed with or without enforcing other rights under the contract resulting from breach thereof.
- 2.6 In case extension of delivery period is considered as granted by the purchaser for any reason, the Firm shall extend the validity of the Performance Security for the similar period.

3. WARRANTY:

- 3.1 **Minimum warranty period of tendered stores will be Three (03) years from acceptance of store/equipment** and this will supersede the warranty specified in the QRs & TDs/Technical specifications public shed if any.
- 3.2 Warranty will be comprehensive and will start from the date of final acceptance of store.
- 3.3 Bidders are allowed to offer warranty more than asked in this tender, however no extra weightage will be given against the other bidder who has offered minimum warranty as per tender.
- 3.4 **If any equipment gets defective during the warranty period and time taken for this repair is beyond 30 days (Normal Time), then this period beyond 30 days will be added to Warranty period of entire lot which was accepted by LCR. Accordingly, firm will have to extend the PBG.**
- 3.5 If stores/part of stores which are found defective or damaged or unserviceable or degrade or performance is not reported as per QRs/TDs/Technical Specifications mentioned in this tender during the warranty period, seller will replace or repair the store in minimum time at consignee's location in India free of cost.
- 3.6 Unless specified in tender documents, by signing the bid document bidder hereby declares that the store offer in response to this tender shall be of best quality and brand new in all respects and shall be strictly in accordance with the specification contained in the contract.
- 3.7 Unless specified in tender documents, by signing the bid document bidder hereby declares that the store offer in response to this tender would continue to perform as per Qualitative Requirements/Specifications published in this tender for a period of warranty from the date of final acceptance of store by buyer.
- 3.8 The decision of the purchaser in respect of performance evaluation of store under warranty shall be final and binding on the seller and the purchaser shall be entitled to call upon the

seller to repair or replace the store within a reasonable period or such specified period as may be allowed by the purchaser in his discretion on application made thereof by the seller. If seller fails to reinstate the performance of store as per contract, then seller shall pay such compensation as may arise by reason of the breach of warranty therein contained.

4. **Delivery Period: 03 Months (90 days)** from the date of issue of AT (GeM Contract/Supply Order).

5. **AMC, CAMC and SPARES PARTS:**

- 5.1 Firm will submit the rates of AMC & CAMC for **05 years post warranty** in PDF form along with financial bid. This will not be part of financial evaluation for deciding L1.
- 5.2 The firm will provide frozen rate list of manufacturer's recommended list of spares (MRLS) covering 80% spares/parts or having 80% value of total cost of the equipment/stores valid for 05 years after the warranty period.
- 5.3 The AMC and CAMC or spare parts rates quoted by bidder in this tender will not be binding on the purchaser.

6. **SUBMISSION OF THE PROPOSAL IN TWO BID SYSTEM:**

A bidder is required to submit the offer in **Two Bid** only, the details is as under:

6.1 **TECHNICAL BID:** The technical bid containing documents in sequence mentioned below **shall be uploaded on the GeM portal by the bidder**, bids without any of the following mentioned documents shall be liable to be rejected summarily.

- 6.1.1 **Appendix-1** Offer letter by bidder duly filled and prepared on bidder's letter head.
- 6.1.2 **Appendix-2** Undertaking by bidder on its letter head.
- 6.1.3 **Appendix-3** Compliance statement on bidder's letter head: Compliance status on each parameter of tender specification published shall be filled for the equipment offered by the bidder. Non-compliance to the any parameter of published specification will be a disqualification.
- 6.1.4 **Appendix-4** Complete details of Manufacturer/OEM, Distributor and System Integrator as applicable to the bidder need to be filled in the appendix. Distributor and System Integrator shall fill details of its OEM/Manufacturer. Leaving blank any column will be reason for rejection of bid.
- 6.1.5 **Appendix-5** Form of Service Centre or Workshop for after sale support services.
- 6.1.6 **Appendix-6** Past Performance Statement on bidder's letter head:
 - (i) Past performance only submitted in attached format will be accepted.
 - (ii) Copies of Supply orders be attached in support of information with respect to past performance.
 - (iii) Past performance tendered store/equipment or similar product will be considered for the purpose of technical evaluation of bids. In case bidder doesn't possess any past performance, its technical bid will not be considered for evaluation at next stage.
- 6.1.7 **Appendix-7** Integrity Pact: Integrity Pact completed and signed by bidder and two witnessed of bidder shall be uploaded along with bid. Bids without submission or incomplete or without witnesses' signature on Pre-Integrity Pact shall be rejected.

- 6.1.8 **Appendix-8** ECS Performa for e-payment: ECS mandate form duly completed in all aspect should be submitted by the bidder. Any wrong payment made due to wrong ECS form submitted, will be responsibility of the bidder.
- 6.1.9 **Appendix-9 Proforma Bank Guarantee for furnishing Earnest Money (EMD).**
- 6.1.10 **Appendix-10 Proforma for Bid Security Declaration against EMD.**
- 6.1.11 **Appendix-11** Declaration for **Minimum Local Content**.
- 6.1.12 **Appendix-12** Bidder to check the documents required to be attached with the technical bid.
- 6.1.13 Document in support of **EMD Exemption**. (If Applicable).
- 6.1.14 List of **price frozen manufacturer recommended list of spares**. This will not form the part of price evaluation for deciding L1.
- 6.1.15 Letter quoting **AMC and CAMC rates** in percentage to the basic price of tendered store post warranty. This will not form the part of price evaluation for deciding L1.
- 6.1.16 **Letter of authorization:** Bidder participating in capacity of distributor or Indian system integrator shall upload the authorization certificate of foreign/Indian OEM/Manufacturer, failing which bid will be liable for rejection.
- 6.1.17 **Detailed MoU** between foreign OEM/Manufacturer and distributor/system integrator if applying in distributor or System Integrator capacity.
- 6.1.18 ~~**BIS certificate should be attached.**~~
- 6.1.19 **ISO** or equivalent **certificate of OEM/Manufacturer**.
- 6.1.20 **Incorporation Certificate/Registration certificate of bidder firm.**
- 6.1.21 **Copy of Form No. 4 Licence to work a Factory License** of the firm issued by concerned State for manufacturing of the store/Eqpt/Product if applying in Manufacturer capacity.
- 6.1.22 ~~**Valid Manufacturing license issued by DPIIT for manufacturing of defence equipment** mentioned in Annexure I vide Press Note no. 1 (2019 Series) No-7(3)/2009-IP. Vol.IV, dated Jan 01, 2019 **issued by Ministry of Commerce and Industry, Department of Industrial Policy and Promotion (DIPP).**~~
- 6.1.23 Copy of valid MSME-Udhyam registration/National Small Industry Corporation (NSIC) Certificate/Start-up certificate issued by DPIIT.
- 6.1.24 Experience of Firm/OEM for supply of same/similar category product for assessment of firm's capacity/capability.
- 6.1.25 **Malicious Code Certificate** should be submitted.
- 6.1.26 Copy of **GST registration** of firm.
- 6.1.27 Copy of **PAN Card of bidder firm**.
- 6.1.28 **Last Three (03) years balance sheet** (Annual Turn Over certificate duly issued by Chartered Accountant) or Last Three (03) years Income tax return **of bidder firm**.
- 6.1.29 **Last Three (03) years balance sheet** or **Last Three (03) years Income tax return of OEM** in case of bidder participating in the capacity of **System Integrator/Distributor of Manufacturer/OEM**.

- 6.1.30 **Copy of Technical literature of the tendered store** offered by the bidder with respect to specification published in the tender. Don't enclosed technical document of other equipment or non-relevant documents.
- 6.1.31 Any other relevant information.
- 6.1.32 The technical bid in clear legible format with maintaining above mentioned sequence of documents be uploaded on **GeM portal** for considering an offer as responsive bid.
- 6.1.33 Quoting price of tender in technical bid will be a disqualification considering it an unresponsive bid.
- 6.1.34 Bidder shall strict to the format of the tender published and shall not upload unnecessary or non-relevant documents in the bid.

7. TECHNICAL EVALUATION CUM TRIAL:

- 7.1 Only eligible firms whose bids are found responsive bid and completed in all respect as per tender enquiry published **will be called for technical evaluation cum trial**.
- 7.2 Bidders must read the tender conditions carefully specially specifications or QRs/TDs published with the tender before appearing for technical evaluation.
- 7.3 A Technical Evaluation Committee (TEC) will be constituted by purchaser for technical evaluation of technical bids.
- 7.4 During the technical evaluation cum trial bidders will give detailed demonstration/presentation alongwith the technical brochure of the complete system under procurement.
- 7.5 The technical evaluation of technical bids and samples may include any one or more methods like conducting a functional demonstration, physical evaluation of the samples, detailed power point presentations, examination of all supporting documents and lab test certifications etc against the laid down conditions of tender enquiry and QRs/TDs published with this tender.
- 7.6 The purchaser reserves the right to decide upon the methodology or method of Technical Evaluation cum physical trial.
- 7.7 Technical evaluation will be conducted at Delhi NCR within **45 days (this can vary case to case basis)** of opening of tender. Bidder should be ready with tender sample for Technical Evaluation Cum Trial on intimation of date from Technical Evaluation Committee. TEC reserves the right to change the date, time and place of technical evaluation as per merit.
- 7.8 Bidder is responsible to produce himself or his authorized representative with the sample equipment and other technical details of the tendered store for evaluation on the notified date; time and place as and when called by TEC on **NO COST NO COMMITMENT** basis.
- 7.9 If samples are to be imported for technical evaluation it is the bidder's responsibility to get it done in hand before the time limit specified in this tender. No assistance, except End User Certificate if necessary, and certificate that equipment has been called for trials by NSG in response to tender will be provided to the bidder if the exact format and formal request is uploaded with technical bid.
- 7.10 The bidder will have to obtain necessary import permission/permit/NOC etc. from MHA/DGFT/Customs/Airport/shipping department or any other relevant department or ministry in India on their own. No request for assistance in this regard will be entertained by the purchaser.

- 7.11 In case of any ambiguity in trial, competent authority reserve the right to conduct re-trial or reference to a competent technical agency (accredited labs, state /union government labs) may be considered to clarify of the same on recommendation of TEC based on necessity on material ground.
- 7.12 Failure to present in technical evaluation will invite necessary action against bidder which may include **forfeiture of EMD or banning/barring/blacklisting of bidder for a period specified by the purchaser for all government purchases in future.**
- 7.13 BOOs may advise/ recommend specific changes/ improvement with respect to design/color, dimension or any other physical parameters within the ambit/ limits of QRs/TDs.

8. **FINAL INSPECTION OR ACCEPTANCE OR JRI OR LCR AT CONSIGNEE LOCATION:**

- 8.1 Inspection Authority is Director General, NSG HQ, Mehram Nagar, Palam, and New Delhi-110037.
- 8.2 Inspection officer is an officer or a board of officers constituted by DG NSG for the purpose.
- 8.3 Final inspection will be carried out on receipt of goods at consignee location or the location mutually agreed by buyer and seller before accepting them. On receipt of stores at consignee location, seller should immediately request for schedule an inspection.
- 8.4 100% of the equipment/store would be put through inspection during JRI before final inspection.
- 8.5 The purchaser has the right to reject the goods on receipt during the final inspection on delivery even though the goods have already been inspected and cleared at the pre-dispatch stage by Procuring Entity's inspection officer if goods are not found as per contractual terms and conditions.
- 8.6 Goods accepted by the purchaser at the initial and final inspections, in terms of the contract, shall in no way dilute the purchaser's right to reject them later, if found deficient in terms of the warranty clause of the contract.
- 8.7 If any store is rejected in final inspection as not conforming to conditions of contract, the same lot must be replaced within 30 days before final acceptance. Alternatively at purchase's option if any payment has been made to the seller shall be refunded within 30 days from the date of issue of such notice of rejection.

9. **TERMS OF DELIVERY & DISPATCH INSTRUCTIONS:**

- 9.1 Free delivery to consignee location.
- 9.2 Delivery period will start from the date of issue of AT/Purchase order/Contract for indigenous store.
- 9.3 Only those bidders should apply to the bid who are agreed to delivery condition of this bid. Bids of firm's not agreeing to delivery condition will be termed as unresponsive bid and will be rejected summarily.
- 9.4 Delivery period will include successful acceptance on completion of JRI/final inspection at consignee location by NSG.
- 9.5 Firm should not deliver the store to consignee location beyond scheduled delivery period as per contract without obtaining prior sanction of purchaser. Store delivered beyond delivery scheduled as mentioned in contract, even if store have been received by the consignee, it

would be at the risk and the cost of the seller as the supply may not be taken as contractually accepted.

- 9.6 Store must be delivered in one lot i.e. complete and final quantity for conducting of final inspection and acceptance. No piece meal delivery will be accepted at any stage.**

10. RIGHT TO REJECTION

- 10.1 Stores will be accepted after JRI. Delay and damages caused due to rejection will be borne by the Firm.
- 10.2 The decision of the Purchaser shall be final as to the quality of the stores and shall be binding upon the Firm. In case, any of the stores supplied does not conform to the specifications, the same shall be rejected at the risk and cost of the Firm and any losses occurring to the purchaser thereto would be borne by the Firm.
- 10.3 The rejected stores must be removed by the Firm from the consignee's premises within 30 days from the date of the intimation about rejection beyond which the purchaser would be free to dispose off the rejected stores at the risk and cost of the Firm.
- 10.4 The in-charge stores concerned will take reasonable view of such materials but in no case shall be responsible for any loss, shortage, damage that may occur to it while it is in the premises of the consignee.

11. TERMINATION OF CONTRACT:

Time shall be the essence of the contract. The purchaser shall have the right to terminate this contract without any notice in part or in full in any of the following cases:

- 11.1 The delivery of the store as per contract is delayed for causes not attributed to Force Majeure after the scheduled date of delivery by **more than 60 days or by more than 90 days** for causes of force majeure.
- 11.2 The seller is declared bankrupt or becomes insolvent.
- 11.3 In case Performance Security is not furnished within the time period specified in the AT Supply Order/Contract.
- 11.4 In case buyer found any false declaration or wrong information regarding eligibility criteria, availability of infrastructure or any other tender conditions furnished by the at any stage of procurement process including the currency of contract will result in cancellation of contract along with forfeiture of security deposit/performance bond.
- 11.5 Bulk supplies in the case of successful Bidder should conform to tender samples accepted in trial evaluation in all respect besides specifications mentioned in this tender.
- 11.6 Any change in Address/Telephone/Fax/e-mail should be immediately informed. The state of non-communication by the firm will make the offer liable for rejection.
- 11.7 As such decision of the Arbitration Tribunal.
- 11.8 If the contract is terminated in whole or in part, recourse may be taken to any one or more of the following actions:
- (a) Forfeiture of the performance security;
 - (b) Upon such terms and in such manner as it deems appropriate, goods similar to those undelivered may be procured and the supplier shall be liable for all available actions against him in terms of the contract (popularly called risk purchase); and

- (c) However, the supplier shall continue to fulfil the contract to the extent not terminated.

12. Arbitration

In the event of any question, dispute or difference whatsoever at any time arising under the conditions of the Agreement or any other manner under this Agreement or in way relating thereto or the true meaning or interpretation of any of the provisions thereto (except as to any matters for which the decision is specially provided for in the conditions of the Agreement), the same shall be referred to for decision to a sole Arbitrator to be appointed as per the Arbitration and Conciliation Act, 1996, as amended from time to time.

SCHEDULE OF REQUIREMENT

Srl. No	Details of user's requirement.	Qty required																																																																	
1.	Modification of Command Control Centre at Palam, HQ NSG	01 No.																																																																	
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(h)	Quadview	01																																																																	
(j)	Visualiser	01																																																																	
(k)	Digital Audio Conferencing System consisting of: -	-																																																																	
	(i) PA System - 01 No.																																																																		
	(ii) Wireless Handheld Mic - 02 Nos.																																																																		
	(iii) Wireless Collar Mic - 02 Nos.																																																																		
	(iv) Mixer/ Preamplifier - 01 No.																																																																		
	(v) Digital Signal Processor - 01 No.																																																																		
	(vi) Speakers - 06 Nos.																																																																		
	(vii) Speaker Cables - As reqd.																																																																		
	(viii) Conference Cable - As reqd.																																																																		
(l)	Equipment Rack	01																																																																	
(m)	Motorized screen	01																																																																	
(n)	Ceiling Mounted Projector	01																																																																	
(o)	Comprehensive Guidelines	-																																																																	
(p)	Required cable and connectors to complete the installation job	-																																																																	

USER REQUIRED TECHNICAL SPECIFICATION AS PER QRs OF COMMAND CONTROL CENTRE

Ser No	Name of Item	Qty	User specification as per MHA approved QRs/TDs
1.	LED-lit LCD Video Wall Display Controller	01 Nos	User specification is as per ser No A of latest MHA approved QRs/TDs of LED Data wall panel along with accessories bearing no.B.V.-7/2020-21-C(DVW) dt 18 Feb 2021 attached as Appendix-A
2.	LED-Lit LCD Video Wall Display	01 Nos Size – 118 inch x 67 inch (300 cm x 172 cm)	User specification is as per Ser No B of latest MHA approved QRs/TDs of LED Data wall panel along with accessories bearing no.B.V.-7/2020-21-C(DVW) dt 18 Feb 2021 attached as Appendix-A
3.	Touch Panel with Controller and Accessories-	01 Nos	User specification is as per Ser No C of latest MHA approved QRs/TDs of LED Data wall panel along with accessories bearing no.B.V.-7/2020-21-C(DVW) dt 18 Feb 2021 attached as Appendix-A
4.	Wireless Touch Panel	-	Not Required
5.	Interactive Pads	01 Nos	User specification is as per ser No 5 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 is attached as Appendix-B
6.	LED Display of 46" or more	Qty – 02 Nos Size – 70 inch	User specification is as per ser No 6 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 is attached as Appendix- B
7.	IP PTZ Camera	-	Not Required
8.	Map Dispensing System	Qty – 01 Nos	User specification is as per ser No 8 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 is attached as Appendix- B
9.	Podium	Qty 01 Nos	User specification is as per ser No 9 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 is attached as Appendix- B
10.	Quad view	Qty – 01 Nos	User specification is as per ser No 10 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 is attached as Appendix- B
11.	Visualizer	Qty – 01 Nos	User specification is as per ser No 11 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 is attached as Appendix- B

12.	Digital Audio Conferencing System Consisting of :-	Qty - 01 Set	-
12.1	Digital Central Control Unit	-	Not required
12.2	Digital Chairman Unit	-	
12.3	Digital Delegate Unit	-	
12.4	Control Software for Conference Control and PC	-	
12.5	PA System	Qty -01 Nos	User specification is as per ser No 12.5 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 attached as Appendix- B
12.6	Wireless Handheld Microphone	Qty -02 Nos	User specification is as per ser No 12.6 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 attached as Appendix- B
12.7	Wireless Livelier/Collar Microphone	Qty-02 Nos	User specification is as per ser No 12.7 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 attached as Appendix- B
12.8	Mixer/Preamp lifier	Qty -01 Nos	User specification is as per ser No 12.8 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 attached as Appendix- B
12.9	Digital Signal Processor	Qty-01 Nos	User specification is as per ser No 12.9 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 attached as Appendix- B
12.10	DVD Recorder	-	Not Required
12.11	Speakers	Qty-06 Nos	User specification is as per ser No 12.11 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 attached as Appendix- B
12.12	Speaker Cable	To complete the job	User specification is as per ser No 12.12 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 attached as Appendix- B
12.13	Conference Cable	To complete the job	User specification is as per ser No 12.13 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 attached as Appendix- B

13.	Equipment Rack	Qty – 01 No. (42 U)	User specification is as per ser No 13 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 is attached as Appendix- B
14.	5/7.5/10 KVA ONLINE UPS	-	Not Required
15.	Motorized Screen	Qty – 01 Nos.	User specification is as per ser No 15 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 is attached as Appendix- B
16.	Ceiling mounted projector	Qty – 01 Nos. (Short Throw)	User specification is as per ser No 16 of MHA approved QRs of Command Control Centre bearing No B-V-7/2013-14-C (QRs)-(22)/843 dated 21 April 2015 is attached as Appendix- B
17.	Comprehensive guidelines for communication links in command and control centre:		<u>Should be Complied</u>
	<p>The command and control centres should be provided with following communication links.</p> <p>(i) Land line telephone: STD and ISD (Optional) facility is proposed to enable the interaction between Command and Control Centre and field formations.</p> <p>(ii) Internet connection: Internet connection is proposed for efficient functioning of various web based applications.</p> <p>(iii) Intranet/WAN(Wide Area Network) (Optional/as per availability): Various CAPFS have set up their own WANS like SELO of CRPF and PRAHRI of BSF to facilitate exchange of information and to facilitate secure data link transfer. WAN connectivity will be useful in quick decision making.</p> <p>(iv) POLNET (Optional/as per availability): POLNET (Police Network) is an indigenous satellite based wide area network for the modernization of Police Telecommunication of the country. All CAPFs have their own POLNET terminals set up at strategic locations. Being satellite based communication is most reliable network of communication during terrestrial disasters.</p> <p>(v) VSAT (Optional/as per availability): Very Small Aperture Terminal (VSAT) is a two way satellite ground station with a dish antenna having diameter less than 3 meters. V-SAT Network terminals can be used for exchange of data/video.</p> <p>(vi) Suitable interfaces for exchange of information with following devices. (Optional/as per availability)</p> <p>(1) GPS: To enable analysis of GPS logs so as to evaluate operational performances.</p>		

	<p>(2) Satellite Tracker: To enable identification of exact location of troops in operation/movement.</p> <p>(3) Satellite Phone: To enable direct voice interaction with field/operational commanders in remote areas.</p> <p>(4) ICS (Integrated Communication System): To enable connectivity of communication networks such as HF, VHF, UHF, PSTN and Cellular Phone with the command and control centre.</p> <p>(b) It should also be ensured to maintain Communication Security while utilizing above options.</p>
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Appx-A

**MHA APPROVED QRS/TDS ALONGWITH USER SPECIFICATION OF LED DATA WALL
 PANEL ALONG WITH ACCESSORIES BEARING NO.B.V.-7/2020-21-C(DVW)
 DT 18 FEB 2021**

S.N	Parameters	Specifications as per MHA QRs	User Required technical specifications as per MHA QRs
A).	<u>Datawall controller for LED display Panel</u>		Qty – 01 No.
1	Processor make	Equivalent to Intel Xeon latest generation or better	Equivalent to Intel Xeon latest generation or better
2	Processor core	4 or more (As per user requirement)	4 or more
3	Number of processor	As per user requirement	01 or more
4	Operating system	Windows 10 or above	Windows 10 or above
5	RAM	64 GB or more	64 GB or more
6	Nos of hard disk	Minimum 01 SAS/SSD inbuilt and support for additional	Minimum 01 SAS/SSD inbuilt and support for additional
7	Each hard disk Capacity	1TB or higher (As per user requirement)	1TB or higher
8	Dual redundant power supply	Yes	Yes
9	Datawall software management	Yes	Yes
10	Types of input port	HDMI/ DP(Display Port)/fiber	HDMI
11	Input ports/ input sources	As per user requirement	8
12	Type of output port	HDMI/DP	HDMI
13	Nos of output port, suitable for datawall display	As per user requirement	8

14	Output resolution per channel	1080P full HD or more	1080P full HD or more
15	Onsite warranty	3 years or more (As per user requirement)	3 years or more
16	Audio output	Minimum 1	1 or more
17	Video processor	Should support HDMI , DP, Fiber	Should support HDMI , DP, Fiber
18	Control via	RS-232, Network, Key button, Remote Control	RS-232, Network, Key button, Remote Control
19	Modular design	(i) Possibility of flexible configuration, future expandable chasis. (ii) Hot-swappable redundant PSU.	(i) Possibility of flexible configuration, future expandable chasis. (ii) Hot-swappable redundant PSU.
20	Functions	(i) Support all inputs source window on a single screen at a time. (ii) Any scalable window size should be possible on any input source display on Wall (iii) Real time previewing signal content via control software. (iv) Support EDID(Extended Display Identification Data), to read, modify, customize, greatly improves the input signal source compatibility, enabling the device input interface can be adapted to a variety of conventional and unconventional applications occasion. (v) Support screen configuration via Web Interface, server/ client.	(i) Support all inputs source window on a single screen at a time. (ii) Any scalable window size should be possible on any input source display on Wall (iii) Real time previewing signal content via control software. (iv) Support EDID(Extended Display Identification Data), to read, modify, customize, greatly improves the input signal source compatibility, enabling the device input interface can be adapted to a variety of conventional and unconventional applications occasion. (v) Support screen configuration via Web Interface, server/ client.
21	Input expandability	As per user requirement	Yes
22	Output expandability	As per user requirement	Yes
23	Graphic card	Equivalent to NVIDIA K6000 or latest high end versions and number of graphic cards as per requirement of wall configuration.	Equivalent to NVIDIA K6000 or latest high end versions and number of graphic cards as per requirement of wall configuration.
Other Parameters (Optional)			
1	30 enabled GIS software support	The controller will also be hosting 3D enable GIS software available with user. The controller to be provided with all suitable	The controller will also be hosting 3D enable GIS software available with user. The controller to be provided with all suitable graphics

		graphics card accordingly to be able to host GIS software with 3D feature.	card accordingly to be able to host GIS software with 3D feature.
2	3D Requirement	Supports 3D function when working with the 3D emitter with passive 3D glasses, allowing to experience 3D display effects and provide passive 3D glasses.	Supports 3D function when working with the 3D emitter with passive 3D glasses, allowing to experience 3D display effects and provide passive 3D glasses.
3	Gigabit Ethernet ports	2 or more (As per user requirement)	2 or more
B) LED Datawall Panel (Indoor)			Size – 118 inch x 67 inch (300 cm x 172 cm) Quantity – 01
1	Pixel pitch (in mm)	P 1.2mm ± 5% or less	P 1.2mm ± 5% or less
2	Display technology	Active LED, the LED tiles must use SMD LEDs which only use gold wires.	Active LED, the LED tiles must use SMD LEDs which only use gold wires.
3	Lamp light source	LED	LED
4	Pixel configuration	SMD-3-IN-I	SMD-3-IN-I
5	Life light source	100000 Hrs or more	100000 Hrs or more
6	Aspect ratio	16:9 or customizable with datawall size	16:9 or customizable with datawall size
7	Length of wall	As per user requirement	300cm (118 inch)
8	Height of wall	As per user requirement	172cm (67 inch)
9	Input power	100-240V AC, 50/60 Hz	100-240V AC, 50/60 Hz
10	Duty cycle	24X7	24X7
11	SMD LED Wire type	Gold Wire	Gold Wire
12	Horizontal resolution (pixel)	Full HD or better	Full HD or better
13	Vertical resolution (pixel)	Full HD or better	Full HD or better
14	Bezel to bezel width (mm)	Seamless and no bezel	Seamless and no bezel
15	Brightness (nits) calibrated	800 or Higher	800 or Higher
16	Onsite warranty	03 years or more (As Per user requirement)	03 years or more
17	IP rating (Front)	IP 20 or better	IP 20 or better
18	IP rating (Rear)	IP 20 or better	IP 20 or better
19	Refresh rate	3000 or more	3000 or more
20	Response time	8 Milli Second or better	8 Milli Second or better
21	Serviceable	Front	Front
22	Contrast ratio	4000:1 or better	4000:1 or better
23	Calibration process	Dot correction	Dot correction
24	Ethernet ports/ control/ communication ports	As per requirement of LED wall size	01 x Ethernet and 01 x Com port

25	PDU (Power distribution unit)	Surge, over voltage and under voltage protection, control RS 232/IP/RS 485, remote on/ off	Surge, over voltage and under voltage protection, control RS 232/IP/RS 485, remote on/ off
26	Availability of data wall controller (for multi screen viewing)	Yes	Yes
Optional Parameters			
27	3D Capability active/ passive (As per user requirement)	3D@ 120 Hz with datawall resolution and more	3D@ 120 Hz with datawall resolution and more
28	3D Glasses (As per user requirement)	(i) 3D glasses and its chargers of same make. (ii) 5 years warranty including its battery.	(i) 3D glasses and its chargers of same make. (ii) 5 years warranty including its battery.
29	RF Emitter for 3D	As per the requirement of area of conference room.	
C) Controller through tablet			
1	Controller through tablet (Optional)	(i) Able to remotely control DTH (08 Nos), DVR (02 Nos), LED lights (08 Zone), audio (06 Nos) and datawall through tablet with help of controller application. (ii) Application Software developing for remote controller is compatible with any android/IOS phones or tablet.	(i) Able to remotely control DTH (08 Nos), DVR (02 Nos), LED lights (08 Zone), audio (06 Nos) and datawall through tablet with help of controller application. (ii) Application Software developing for remote controller is compatible with any android/IOS phones or tablet.

Appendix- B

MHA APPROVED QRs OF COMMAND CONTROL CENTRE BEARING NO B-V-7/2013-14-C (QRS)-(22)/843 DATED 21 APRIL 2015

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
1.	LED-Lit LCD Video Wall Display	User requirement already obtained from QRs/TDs of LED Data wall panel along with accessories bearing no.B.V.-7/2020-21-C(DVW) dt 18 Feb 2021 attached as Appendix- A		
2.	LED-lit LCD Video Wall Display Controller			
3.	Touch Panel with Controller and Accessories-			

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
4.	Wireless Touch Panel			Not Required
5.	Interactive Pads	(Quantity to be decided by user)		Qty – 01 No.
5.1		Size	8" x 6"	8" x 6"
5.2		Technology	Electromagnetic, RF connectivity.	Electromagnetic, RF connectivity.
5.3		Pen	Pen must be able to accept both nylon tips and ball point refills	Pen must be able to accept both nylon tips and ball point refills
5.4		Complete with Driver software, interactive tools etc		Complete with Driver software, interactive tools etc
6.	LED Display of 46" or more	(Quantity & size to be decided by user)		Size – 70 inch Qty – 02 Nos.
6.1		Supply, installation, testing & commissioning of Wall Mountable, full High Definition Resolution (1920x1080) LED Monitor having following technical performance parameters: -		
6.2		LED Screen Size	Minimum 46" or higher	70 inch
6.3		Resolution	1920x1080 pixel	1920 x 1080 or higher
6.4		Brightness	Minimum 450 cd/m2	Minimum 450 cd/m2
6.5		Contrast Ratio	Minimum 3000:1	Minimum 3000:1
6.6		Should have RS 232C	Control Port	Control Port
6.7		Input	DVI/RGB HV/HDMI	DVI/RGB HV/HDMI
7.	IP PTZ Camera	(Quantity to be decided by user)		Not Required.
7.1		Image Sensor	1/3-inch CCD/CMOS	
7.2		Resolution	704x480 pixels or better	
7.3		Imaging modes	Day/night, auto/manual	
7.4		Lens	36x optical zoom or more	
7.5		Video compression method	H.264/ M JPEG	
7.6		Camera control	Pan, Tilt, Zoom, Brightness, Shutter speed, focus speed	
7.7		Multi-	Video IN/OUT ; NTSC/PAL	

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
		connector	composite, BNC terminal (1 each), RJ45	
7.8		Streaming	Multi/ Dual Streaming	
8.	Map Dispensing System	Map Dispensing System		Qty – 01 No.
			<p>Size minimum 6x4 feet, 4 (for Maps) polyurethane sheets are rolled on motorized pipes stacked in fixed positions in such a way that on giving command the !selected map rolls down in one window. The second map comes down on giving command only when the previous map is rolled back in its position. The system should be capable of operating by a Remote. The installation will be on two steel columns to be raised from floor. The rest of the systems can be in the false ceiling. Any one selected map will roll down also through touch panel controller integrated with the main system. The systems can be standalone systems in a box covered from all sides and having open able bottom cover for servicing and changing of maps.</p>	<p>(Size minimum 6x4 feet, 4 (for Maps) polyurethane sheets are rolled on motorized pipes stacked in fixed positions in such a way that on giving command the !selected map rolls down in one window. The second map comes down on giving command only when the previous map is rolled back in its position. The system should be capable of operating by a Remote. The installation will be on two steel columns to be raised from floor. The rest of the systems can be in the false ceiling. Any one selected map will roll down also through touch panel controller integrated with the main system. The systems can be standalone systems in a box covered from all sides and</p>

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
				having open able bottom cover for servicing and changing of maps).
9.	Podium	(Quantity to be decided by user)		Qty – 01 No.
9.1		Metallic Smart Podium should have	Built-in 19” LCD Tablet touch screen Monitor with Viewing angle adjustment	Built-in 19” LCD Tablet touch screen Monitor with Viewing angle adjustment
9.2				
9.3			Integrated PC, with minimum core i3 processor, windows 7 professional & MS Office latest.	Processor – i5 or better RAM – 8 GB or higher HDD/SSD – SSD 512 GB or higher OS – Win10 or higher
9.4			Keyboard tray	Keyboard tray
9.5			Cooling Fan	Cooling Fan
9.6			19” Rack shelves and drawer	19” Rack shelves and drawer
9.7			Built-in Gooseneck Microphone	Built-in Gooseneck Microphone
9.8			Wireless Microphone	Wireless Microphone
9.9			USB Port min. 3 USB (3.0), HDMI PORT & LAN port.	USB Port min. 3 USB (3.0), HDMI PORT & LAN port.
10.	Quadview	(Quantity to be decided by user)		Qty – 01 No.
10.1		Input	4x VGA or 3x DVI or 3x component or 3 x composite.	4x VGA or 3x DVI or 3x component or 3 x composite & 02 x HDMI
10.2		Output	1x DVI, 1x VGA	1x DVI, 1x VGA & 01 x HDMI

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
10.3		Video support	480i to 1600x1200	480i to 4K
10.4		Control	RS-232 and RS-485	RS-232, RS-485 and LAN
10.4		LAN Port	RJ45	RJ45
10.5		Embedded video mixer	Yes	Yes
10.6		Mounting	1U rack-mount with ears	1U rack-mount with ears
10.7		Power supply	AC Power 100-240V	AC Power 100-240V
11.	Visualiser	(Quantity to be decided by user)		Qty – 01 No.
11.1		Camera	1/3' CMOS	1/3' CMOS
11.2		Resolution	Full HD(1920x1080)	Full HD(1920x1080)
11.3		Lens	12 x optical zoom, 10 x Digital Zoom	12 x optical zoom, 10 x Digital Zoom
11.4		Image Rotation	90/180/270 degree	90/180/270 degree
11.5		Focus	Auto/Manual selectable	Auto/Manual selectable
11.6		Built in arm light	LED Lamps	LED Lamps
12	Digital Audio Conferencing System	Digital Audio Conferencing System consisting of		Qty - 01 Set
12.1	Digital Central Control Unit	Consisting of	(Quantity to be decided by user)	Not Required.
			a) Fully Digital Audio transmission and Control	
			b) Minimum 50 Conference Units can be controlled -	
			c) Facility to connect conference delegate units, conference chairman unit etc. for providing audio conference management using system bus	
			d) PC Control Mode of operation of audio conference and also Automatic mode (Without PC)	

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
			e) It should have built in Power supply for Minimum 50 Units.	
12.2	Digital Chairman Unit	Consisting of	(Quantity to be decided by user)	Not Required.
			a) The unit shall incorporate a pluggable and removable high sensitive microphone with a flexible stem and a Loudspeaker provides superb clarity and intelligibility.	
			b) Fully Digital Audio transmission and Control, Immune to mobile Interference.	
			c) Facility for individual Microphone Sensitivity/Gain Control Via Software and hardware.	
			d) When Microphone is ON, speaker is automatically muted to improve the gain before feedback.	
			e) Priority Button for temporary or Permanent muting of active delegates	
			f) Microphone on/off or request to speak button	
			g) Colour LED indication: for MIC ON & MIC REQUEST	
			h) Directional pattern: Cardioids	
			i) Transducer Type: Condenser	
12.3	Digital Delegate Unit	(Quantity to be decided by user)		Not Required.
		Consisting of	a) The unit shall	

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
			incorporate a pluggable and removable high sensitive microphone with a flexible stem and a Loudspeaker which provides superb clarity and intelligibility.	
			b) Fully Digital Audio transmission and Control, immune to mobile Interference.	
			c) Facility for individual Microphone Sensitivity/Gain Control Via Software and Hardware	
			d) When Microphone is ON &, speaker is automatically muted to improve the gain before feedback.	
			e) Microphone on/off or request to speak button	
			f) Directional pattern: Cardioids	
			g) Transducer Type : Condenser	
12.4	Control Software for Conference Control and PC	(Quantity to be decided by user)		Not Required.
		Consisting of	a) PC of latest configuration with 22" touch LCD monitor, i3 or better processor, 4 GB RAM, 500 GB Hard Disk, Mouse, Keyboard, Multimedia Speakers or Laptop with latest configurations (User may decide during procurement) b) Microphone management facility, which shall facilitate management of delegate request list switching ON and OFF of	

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
			<p>individual microphones from single multiple points, Setting and control of the volume levels of individual microphones and loudspeakers in the delegate / chairman units, setting of overall volume control of audio conference system, setting and control of the line inputs and line outputs from/to the conference control unit.</p> <p>c) Synoptic control facility, which shall enable switching ON and switching OFF of microphones on a geographical layout on the screen, made as per the actual seating inside the hall. Different colors shall be used to represent the status of microphones on the layout namely Red for Microphone ON status, Green on Request Status etc. It should be further possible to change the level of individual microphone depending on requirement.</p>	
12.5	PA System	(Quantity to be decided by user)		Qty – 01 No.
		Consisting of	a) Power Amplifier should be dual channel and total 450 Watts@ 4 ohm,8 ohm & 70/100V	a) Power Amplifier should be dual channel and total 450 Watts@ 4 ohm,8 ohm & 70/100V
			b) Built in fan for temperature control. Short circuit protection.	b) Built in fan for temperature control. Short circuit protection.
			c) Power Supply -AC-	c) Power Supply -

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
			230V (+/- 10%). 50 Hz or 24VDC	AC-230V (+/-10%). 50 Hz or 24VDC
			d) XLR input-	d) XLR input-
			e) Sensitivity: 1V balanced or better	e) Sensitivity: 1V balanced or better
12.6	Wireless Handheld Microphone	(Quantity to be decided by user)		Qty – 02 Nos.
		As mentioned	a) It shall be UHF Wireless Handheld microphone	a) It shall be UHF Wireless Handheld microphone
			b) It shall have Minimum 100 selectable UHF channels in steps of 125 KHZ	b) It shall have Minimum 100 selectable UHF channels in steps of 125 KHZ
			c) It shall have LCD with battery status and frequency indication	c) It shall have LCD with battery status and frequency indication
			d) it shall have Lock function	d) it shall have Lock function
			e) Frequency up/down buttons	e) Frequency up/down buttons
			f) LCD displaying frequency and battery level-	f) LCD displaying frequency and battery level-
		(Quantity to be decided by user)		Qty – 02 Nos.
12.7	Wireless Livelier/Collar Microphone	As mentioned	a) It shall be UHF Wireless Collar microphone-	a) It shall be UHF Wireless Collar microphone-
			b) It shall have Minimum 100 selectable UHF channels in steps of 125 KHz	b) It shall have Minimum 100 selectable UHF channels in steps of 125 KHz
			c) It shall have LCD with battery status and frequency indication	c) It shall have LCD with battery status and frequency indication
			d) It shall have Lock	d) It shall have Lock

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
			function	function
			e) Frequency up/down buttons	e) Frequency up/down buttons
			f) LCD displaying frequency and battery level-	f) LCD displaying frequency and battery level-
12.8	Mixer/Preamplifier	(Optional)		Qty – 01 No.
		As mentioned	a) Minimum 08 microphone inputs and 2 outputs	a) Minimum 08 microphone inputs and 2 outputs
			b) Balanced Phoenix-type mic/line inputs: RCA inputs	b) Balanced Phoenix-type mic/line inputs: RCA inputs
			c) Balanced Phoenix-type line output	c) Balanced Phoenix-type line output
			d) Any input can be sent to any output-	d) Any input can be sent to any output-
			e) Priority Muting and Phantom Power-	e) Priority Muting and Phantom Power-
			f) Independent bass and treble controls for each input.	f) Independent bass and treble controls for each input.
12.9	Digital Signal Processor	Qty – 01 No.		Qty – 01 No.
		As mentioned	a) Digital Signal Processor for Telephone Interface and Video conferencing with Automatic echo cancellation feature.	a) Digital Signal Processor for Telephone Interface and Video conferencing with Automatic echo cancellation feature.
			b) 10 Analog inputs (With 48v Phantom Power per Channel & 8 Analog Output	b) 10 Analog inputs (With 48v Phantom Power per Channel & 8 Analog Output
			c) RJ-11 Telephone input/output port.	c) RJ-11 Telephone input/output port

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
			d) Configuration, control and Monitoring via PC.	d) Configuration, control and Monitoring via PC.
			e) 8 Channel of AEC Processing with Auto Gain control and Noise cancellation	e) 8 Channel of AEC Processing with Auto Gain control and Noise cancellation
			f) Low Latency, Fault Tolerant Digital Audio Bus of 48 channels	f) Low Latency, Fault Tolerant Digital Audio Bus of 48 channels
			g) 10 Control inputs and 5 Logic Outputs	g) 10 Control inputs and 5 Logic Outputs
12.10	DVD Recorder	As mentioned	Qty – 01 No.	Qty – 01 No.
			DVD Recorder : Recorder should have 320 GB Hard Drive 1080p Up Conversion Creates more smooth, High resolution images, SD Card Slot, USB terminal, HDMI Plays any region PAL or NTSC DVD-Video, DVD-Audio, DVD-RAM, DVD R, DVD-R, and Video CD. Plays audio CD, DVD audio, DIVX, DVD-R, DVD-RW, and MP3 CD-R & CD-RW & Records in PAL or NTSC. RF input/output for antenna/cable signals with stereo cable, remote & manual.	Not Required.
12.11	Speakers	As mentioned	Speakers - Wall Mounted 6 inch two way full range 60 watts speaker with wall bracket and should comply with the following parameters -	Qty – 06 No.
			i) Frequency Response (-3dB): 80Hz-20kHz	i) Frequency Response (-3dB): 80Hz-20kHz

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
			ii) System Sensitivity (1W @1m): minimum 80dB	ii) System Sensitivity (1W @1m): minimum 80dB
			iii) Transformer Taps: 70/100 Volt with power taps 60W/30W / 15W/7.5W	iii) Transformer Taps: 70/100 Volt with power taps 60W/30W / 15W/7.5W
			iv) Water and Dust ingress protection to IP64 standard. (Quantity to be decided by user)	iv) Water and Dust ingress protection to IP64 standard. (Quantity to be decided by user)
12.12	Speaker Cable	As mentioned	To complete the job	To complete the job
			a) 48/0.2mm two core twin twisted loudspeaker cable with Tinned copper conductor b) Individual core shall be PVC sheathed with two separate colors c) Overall PVC sheathed cable	a) 48/0.2mm two core twin twisted loudspeaker cable with Tinned copper conductor b) Individual core shall be PVC sheathed with two separate colors c) Overall PVC sheathed cable
12.13	Conference Cable	As mentioned	Conference Cable: Multi-core Conference cable with appropriate connector and proper Shielding (As on required basis)	Conference Cable: Multi-core Conference cable with appropriate connector and proper Shielding (As on required basis)
13	Equipment Rack	(Size to be decided by user)		Qty – 01 No. (42 U)
13.1		As mentioned	a) A suitable standing aluminium rack for housing control equipment for conference, Sound Reinforcement, Automatic Camera Control, Projection and presentation System.	a) A suitable standing aluminium rack for housing control equipment for conference, Sound Reinforcement, Automatic Camera

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
				Control, Projection and presentation System.
			b) There shall be provision of at least 1 U blank plate spacing between two adjacent equipment so as to provide sufficient ventilation	b) There shall be provision of at least 1 U blank plate spacing between two adjacent equipment so as to provide sufficient ventilation
			c) Fan at top of each rack for heat dissipation, Power supply panel with MCB at the bottom	c) Fan at top of each rack for heat dissipation, Power supply panel with MCB at the bottom
			d) Front transparent door and rear metallic glass door with locking facility	d) Front transparent door and rear metallic glass door with locking facility
			e) Adequate power supply sockets for the equipment to be fitted in the rack	e) Adequate power supply sockets for the equipment to be fitted in the rack
14	5/7.5/10 KVA ONLINE UPS	5/7.5/10 KVA ONLINE UPS. (Type & Capacity to be decided by user during procurement)		Not Required
		a) Input System	1- Phase, Plus PE	
		b) Rated Voltage	220 VAC, 50 Hz	
		c) Voltage Range	180-270 V	
		d) Power Factor	>0.98	
		e) Frequency Range	46-54Hz	
		f) Output System	1- Phase, Plus PE	
		g) Power Factor	0.7	
		h) Voltage	220VAC/230VAC/240VAC, +/-1% 50Hz	
		i) Line	<1%	

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
		Regulation		
		j) Voltage Harmonic Distortion	<2%	
		k) Dynamic Variation	+/-5% in 60ms-	
		l) Inverter Overload Capability in Normal Mode	105%~ 130% 10 min. Transfer to Bypass- 130% 1 sec. transfer to bypass turn off	
		m) Inverter Overload Capability in Battery Mode	Output	
		n) Crest Factor	4Ω	
		o) Bypass Auto Retransfer	Yes	
		q) Transfer Time	Normal	
		r) Communication Port	PS 232	
		s) Back up	Minimum 120 Minute	
		(t) External Battery Voltage	240 VDC	
		(u) Charging Current	4.2A	
		(v) Battery Capacity	12 V 100 AH	
		(w) Nos. of Battery	20	
		(x) Noise	<55dB	
		(y) Protection	IP 20	
15		(Quantity to be decided by user)		Qty – 01 Nos.
15.1	Motorized Screen	Desired Features	Size - Projection screen 6 x 4 & wall mounted type.	Size - Projection screen 6 x 4 & wall mounted type.
15.2			i) Electrically operated 220 volt (50 Hz). Shall have specially designed motor mounted inside the roller	i) Electrically operated 220 volt (50 Hz). Shall have specially designed

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
			<p>with a patented noise silencer to be three wire quick reversal type, oiled for life, with automatic thermal overload cut-out, integral gears, capacitor and an electric brake to prevent coasting. To have pre-set but adjustable limit switches to automatically stop picture surface in the “up “& “down” positions. The roller to be of rigid metal, 3” in diameter.</p> <p>ii) Screen fabric to be flame retardant and High Contrast Matte White, with black masking borders standard. Bottom of fabric shall be formed into a pocket holding a 3/8 & diameter metal rod Case to be painted white 21-gauge steel, hexagon in shape with flat back to prevent scraping fabric. Case end caps to be heavy duty, allowing no exposed roller pins. End caps shall form sturdy brackets for wall or ceiling installation. To be complete with three position control switch with cover plate.</p>	<p>motor mounted inside the roller with a patented noise silencer to be three wire quick reversal type, oiled for life, with automatic thermal overload cut-out, integral gears, capacitor and an electric brake to prevent coasting. To have pre-set but adjustable limit switches to automatically stop picture surface in the “up “& “down” positions. The roller to be of rigid metal, 3” in diameter.</p> <p>ii) Screen fabric to be flame retardant and High Contrast Matte White, with black masking borders standard. Bottom of fabric shall be formed into a pocket holding a 3/8 & diameter metal rod Case to be painted white 21-gauge steel, hexagon in shape with flat back to prevent scraping fabric. Case end caps to be heavy duty, allowing no exposed roller pins. End caps shall form sturdy brackets for</p>

Ser No	Item	Parameter	Specification as per MHA approved QRs/TDs	User Required tech specs as per MHA appd QRs/TDs
				wall or ceiling installation. To be complete with three position control switch with cover plate.
16	Ceiling mounted projector	As mentioned	Ceiling mounted projector (Short Throw)	Qty – 01 Nos. (Short Throw)
			a) Brightness: 4000 ANSI Lumens-	a) Brightness: 4000 ANSI Lumens-
			b) Resolution: XGA (1024x768 pixels)	b) Resolution: XGA (1024x768 pixels)
			c) Contrast Ratio: 1400:1	c) Contrast Ratio: 1400:1
			d) Wireless Compatibility	d) Wireless Compatibility
			e) Estimated Light Source Life: Up to 20,000 hours	e) Estimated Light Source Life: Up to 20,000 hours
			f) Projection Lens: 2x Optical Power Zoom Lens	f) Projection Lens: 2x Optical Power Zoom Lens
			g) Interfaces: RGB; HDMI, USB & AV terminal	g) Interfaces: RGB; HDMI, USB & AV terminal
			h) Other Functions:- Direct Power ON/OFF (i) 2x Digital Zoom (ii) Freeze (iii) Pointer	h) Other Functions:- Direct Power ON/OFF (i) 2x Digital Zoom (ii) Freeze (iii) Pointer
			i) Modes: Color mode, Eco mode and Blank	i) Modes: Color mode, Eco mode and Blank
17.	Comprehensive guidelines for communication links in command and control centre:		Should by Complied	
	The command and control centre should be provided with following communication links.			

- (i) **Land line telephone:** STD and ISD (Optional) facility is proposed to enable the interaction between Command and Control Centre and field formations.
- (ii) **Internet connection:** Internet connection is proposed for efficient functioning of various web based applications.
- (iii) **Intranet/WAN(Wide Area Network) (Optional/as per availability):** Various CAPFS have set up their own WANS like SELO of CRPF and PRAHRI of BSF to facilitate exchange of information and to facilitate secure data link transfer. WAN connectivity will be useful in quick decision making.
- (iv) **POLNET** (Optional/as per availability): POLNET (Police Network) is an indigenous satellite based wide area network for the modernization of Police Telecommunication of the country. All CAPFs have their own POLNET terminals set up at strategic locations. Being satellite based communication is most reliable network of communication during terrestrial disasters.
- (v) **VSAT (Optional/as per availability):** Very Small Aperture Terminal (VSAT) is a two way satellite ground station with a dish antenna having diameter less than 3 meters. V-SAT Network terminals can be used for exchange of data/video.
- (vi) Suitable interfaces for exchange of information with following devices. (Optional/as per availability)
- (1) **GPS:** To enable analysis of GPS logs so as to evaluate operational performances.
- (2) **Satellite Tracker:** To enable identification of exact location of troops in operation/movement.
- (3) **Satellite Phone:** To enable direct voice interaction with field/operational commanders in remote areas.
- (4) **ICS (Integrated Communication System):** To enable connectivity of communication networks such as HF, VHF, UHF, PSTN and Cellular Phone with the command and control centre.
- (b) It should also be ensured to maintain Communication Security while utilizing above options.

OFFER LETTER
(On letter head of bidder)

To

The Group Commander (Provisioning)
HQ NSG, Mehram Nagar, Palam,
New Delhi-110037

Dear Sir,

Dated: ____/____/2025

I/We hereby offer to supply the stores detailed in the schedule hereto or such portion thereof as you may specify in the Acceptance of Tender at the price given in the said schedule and agree to hold this offer open till offer validity. I/We shall be bound by a communication of acceptance within the prescribed time.

2. I/We have understood the conditions and instructions of contract which will govern by rules/policies/guidelines **contained in the GFRs 2017, Manual for Procurement of Goods 2022, MoF, all related orders issued by MHA, CVC and various** departments of Government of India which has been issued before issuance of this Tender. I/We have also understood that **any special conditions (Addl terms & conditions) attached to this invitation to tender will also form part of the conditions of contract and will supersede any general condition.**

3. I/We have understood and accepted/agreed with all the terms and conditions of following conditions of TE also:-

(i)	Bid Offer validity (From End Date)
(ii)	Warranty of product/eqpt/store as per TE
(iii)	Delivery Period as prescribed in the TE.
(iv)	Minimum Shelf Life of product/eqpt/store
(v)	Providing of training to NSG personnel on Free of Cost
(vi)	Deposition of PBG within 14 days in case of award of contract/supply order
(vii)	Providing of Training as per TE/GeM Bid

4. The following pages have been added to and form part of this tender.

- a) _____
- b) _____
- c) _____
- d) _____

Yours faithfully,

SIGNATURE OF ONE WITNESS
(Address of Witness)

SIGNATURE OF BIDDER
(Full name & designation in firm
Complete address and contact details
Including fax, email and phone/mobile number)

DECLARATION CERTIFICATE*(On letter head of firm)*

1. It is certified that by signing this letter I/We have accepted all terms & conditions contained in this tender document from **Page No** to and all the corrigendum published in relation to this tender. It is read and understood that this tender is invited under the **Rules contained in the GFRs 2017, Manual for Procurement of Goods 2022, MoF**, all relevant orders issued by MHA, CVC and departments of Government of India. I/We have also agreed that any special conditions attached to this invitation to tender will also form part of the conditions of contract and will supersede any general condition.
2. It is certified that all information provided by me/us in this tender are true and correct to my/our best knowledge. I understand that in case any of the information found to be untrue later on than tender submitted by me/us will be treated as unresponsive bid and will be disqualified from participation.
3. I/We am/are responsible for the correctness of the information provided in this Bid documents and shall be responsible for legal course of action in case of any mischief, incorrect, misleading or false declaration found in this bid document filled by me/us. Further I/We understand that any misconduct would liable for suspension of business, debarment or blacklisting of firm/Individual from participating in NSG as well as in other department tenders.
4. **I/We hereby declared that I/we am/are as an individual or firm is/are never debarred or blacklisted or banned by any government or private organization in India or abroad from participation in tender or purchase in India or abroad.**
5. I/We hereby declared that if there is any reduction in the rate of taxes/GST/Duties on the tendered goods or services, then benefit of it will be passed on to purchaser by way of reduction in pricing before claiming of payment under section 171 of GST Act.
6. It is certified that In respect of indigenous items for which there is a controlled price fixed by law, the price quoted is not higher than the controlled price. If such price quoted is higher than the controlled price I/we will provide the reason thereof immediately to the purchaser.
7. It is certified that there are no government restrictions or limitation in the country of the seller or countries from which sub-components are being procured and/or for the export of complete or any part of tendered store. Also the exporting country has not restricted the import form India for such item. All necessary permissions/permit/license will be obtained by me/us before meeting any contractual obligations.
8. It is certified that the price quoted for the tendered item is not more than the price usually charged for the same store to any other purchaser to the best of my/our knowledge and belief.
9. I/we undertake to execute all contractual obligations like replacement or repair of non-performing tendered store full or in part and maintenance of tendered store during warranty period.
10. It is certified that I/We are not from such a country or, if from such a country, has been registered with the Competent Authority. It is also hereby certified that I/We fulfills all requirements in this regard and is eligible to be considered. **[Where applicable, evidence of valid registration by the Competent Authority shall be attached]**. I/we have understood the clause 39 of Chapter-III (Public Procurement Division OM No. 6/18/2019-PPD dated 23rd July 2020 inserting Rule 144(xi) in GFRs 2017) regarding restrictions of procurement of a country which shares a land border with India.

SIGNATURE OF BIDDER*(Full name & designation in firm**Complete address and contact details**including fax, email and phone/mobile number)*

COMPLIANCE STATEMENT*(On letter head of bidder, Attach Extra Sheets if required)*

- a) **Name of Item** :
- b) **OEM of Item** :
- c) **Country of Origin** :
- d) **Make/Model/Lot No.** :
- e) Bidder to furnish compliance details on each Specification/parameter whether equipment offered is complying with Specification or otherwise as per proforma given below:-

Sr. No.	Technical Specification/ Qualitative Requirements <i>(Bidder to write SL No. /Para No. of Specification here)</i>	Complied (Write YES or NO)	If not complied, mention reason	Page no. of technical bid in the Tech. literature attached with bid
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				

SIGNATURE OF ONE WITNESS
(Address of Witness)

SIGNATURE OF BIDDER
*(Full name & designation in firm
 Complete address and contact details
 Including fax, email and phone/mobile number)*

COMPLETE DETAILS OF MANUFACTURER/OEM, DISTRIBUTOR AND SYSTEM INTEGRATOR

1.	a) Name of authorized Signatory of Bidder b) Complete Address with Telephone, Fax, E-mail and Website Etc.	
2.	Capacity in which applying in this bid (Mention any one of the following Indian manufacturer/ OEM, Foreign Manufacturer/ OEM, Distributor of Indian Manufacturer/OEM, Distributor of Foreign Manufacturer/OEM, Indian System Integrator or others)	(Must filled up)
3.	INDIAN MANUFACTURER/OEM	To be filled by all category of bidder, distributor and system integrator to file details of their manufacturer/OEM.
	a) Name of Indian Manufacturer/OEM	
	b) Complete office Address with Telephone, Fax, E-mail and Website Etc.	
	c) Name & Designation of Contact Person (Complete office Address with Telephone, Mobile, Fax, E-mail)	
	d) Factory/Plant details of Indian Manufacturer/OEM (Complete Address with Telephone, Mobile, Fax, E-mail and Website Etc.)	
	e) Clarify nature of firm whether Proprietary Firm, Pvt Firm, Public firm, LLC, partnership firm etc. (attach supporting documents)	
	f) Industrial License/ Permit number along with details of issuing agency (Complete Address with Telephone, Mobile, Fax, E-mail and Website Etc.)(attach copy with bid)	
	g) Furnish the details Income Tax assessment office address contact details like Income Tax clearance certificate/ PAN) (attach copy with bid)	
	h) Furnish the details of Industrial Tax registration i.e. GST/ Excise/VAT etc. with office address & contact details of assessment office. (attach copy with bid)	
	i) Furnish details of certificate of concerned Chamber of commerce for established manufacturer/ OEM for Tendered Item(attach copy with bid)	
	j) CRISIL Rating of firm, BIS (ISI Mark), ISO registration if any (Yes/No) if yes attach copies(attach copy with bid)	
	k) Whether manufacturing premises fully owned or leased/rented or other firm's facility is being used by manufacturer /OEM (Give brief details and upload a valid legal evidence for the same)	
	l) Covered area & Open area of manufacturing facility in Sq ft	
	m) Whether located at Govt authorized Industrial/commercial place (Yes/No)	

	n) Details of Power connection load capacity and name Issued	
	o) Functional departments of Manufacturing unit (details thereof)	
	p) Details of Plant and Machinery functioning in each department	
	q) Make & model of main machine	
	r) Date of purchase & commissioning	
	s) Life of the Machine	
	t) Details of subsidiary if any	
	u) Details and stocks of raw material held	
	v) Normal & Maximum Production capacity of item with existing plant & machinery	
	w) Details of machinery for quality control products (such as laboratory etc.)	
	x) Maximum no of workers employed on any day during the 18 months preceding the date of application	
	y) Number of Skilled worker employed	
	z) Un-skilled worker employed	
	aa) Details of PF & ESI registration (if any)	
	bb) Whether tendered item is tested by any National/International accredited Lab. (<i>attach copy with bid</i>)	
	cc) Any criminal or civil court case against firm or owner or director/directors of the firm (<i>Write Yes/No</i>). If yes, then furnish complete details.	
4.	INDIAN DISTRIBUTOR OF INDIAN MANUFACTURER/OEM	<i>Details to be furnish by Indian distributor of Indian manufacturer/OEM only</i>
	a) Name of Indian distributor	
	b) Complete Address with Telephone, Fax, E-mail and Website Etc.	
	c) Name & Designation of Contact Person (Complete office Address with Telephone, Mobile, Fax, E-mail)	
	d) Factory/Plant details of Indian distributor (Complete Address with Telephone, Mobile, Fax, E-mail and Website Etc.)	
	e) Clarify nature of firm whether Proprietary Firm, Pvt Firm, Public firm, LLC, partnership firm etc. (<i>attach supporting documents</i>)	
	f) Industrial License/ Permit number along with details of issuing agency (Complete Address with Telephone, Mobile, Fax, E-mail and Website Etc.)(<i>attach copy with bid</i>)	
	g) Furnish Income Tax assessment office address contact details like Income Tax clearance certificate/ PAN) (<i>attach copy with bid</i>)	
	h) Furnish the details of Industrial Tax registration i.e. GST/ Excise/VAT etc. with office address & contact details of assessment office. (<i>attach copy with bid</i>)	
	i) Percentage of commission/profit on OEMs invoice charged for tendered store.	
	j) CRISIL Rating of firm, BIS (ISI Mark), ISO registration if any (Yes/No) if yes attach copies(<i>attach copy with bid</i>)	

	k) Whether office premises fully owned or leased/rented or other firm's facility is being used by distributor <i>(Give brief details and upload a valid legal evidence for the same)</i>	
	l) Covered area & Open area of facility of distributor in Sq ft	
	m) Whether located at Govt authorized Industrial/commercial place (Yes/No)	
	n) Maximum no of workers employed on any day during the 18 months preceding the date of application	
	o) Number of Skilled worker employed in order to provide after sale support	
	p) Un-skilled worker employed in order to provide after sale support	
	q) Details of PF & ESI registration (if any)	
	r) Whether having facility to repair and testing of tendered? provide details	
	s) Any criminal or civil court case against firm or owner or director/directors of the firm <i>(Write Yes/No)</i> . If yes, then furnish complete details.	
5.	DETAILS TO BE FURNISH BY INDIAN SYSTEM INTEGRATOR ONLY	Details to be furnish by Indian system integrator only
	a) Name of Indian System Integrator	
	b) Complete Address with Telephone, Fax, E-mail and Website Etc.	
	c) Name & Designation of Contact Person (Complete office Address with Telephone, Mobile, Fax, E-mail)	
	d) Factory/Plant details of Indian System Integrator (Complete Address with Telephone, Mobile, Fax, E-mail and Website Etc.)	
	e) Clarify nature of firm whether Proprietary Firm, Pvt firm, Public firm, LLC, partnership firm etc. <i>(attach supporting documents)</i>	
	f) Industrial License/ Permit number along with details of issuing agency (Complete Address with Telephone, Mobile, Fax, E-mail and Website Etc.) <i>(attach copy with bid)</i>	
	g) Furnish Income Tax assessment office address contact details. (Attach Income Tax clearance certificate/ PAN) <i>(attach copy with bid)</i>	
	h) Furnish the details of Industrial Tax registration i.e. GST/ Excise/VAT etc. with office address & contact details of assessment office. <i>(attach copy with bid)</i>	
	i) CRISIL Rating of firm, BIS (ISI Mark), ISO registration if any (Yes/No) if yes attach copies	
	j) Whether firm premises fully owned or leased/rented or other firm's facility is being used by system integrator <i>(Give brief details and upload a valid legal evidence for the same)</i>	
	k) Covered area & Open area of firm facility in Sq ft	

	l) Whether located at Govt authorized Industrial/commercial place (Yes/No)	
	m) Details of Power connection load capacity and name Issued	
	n) Functional departments of Integration unit (details thereof)	
	o) Details of Plant, tools and Machinery functioning in each department	
	p) Details of machinery for quality control products (such as laboratory etc.)	
	q) Details of materials, components, parts etc which are to be imported by the firm for tendered store	
	r) Value of Indigenous component in percentage (%) of the complete tendered store	
	s) Value of Import component in percentage (%) of the complete tendered store	
	t) Maximum no of workers employed on any day during the 18 months preceding the date of application	
	u) Number of Skilled/technical worker employed	
	v) Un-skilled worker employed	
	w) Details of PF & ESI registration (if any)	
	x) Whether firm facility is certified by any National/International accredited Lab. (Attach copies of certificates)(<i>attach copy with bid</i>)	
	y) Any criminal or civil court case against firm or owner or director/directors of the firm (Write Yes/No). If yes, then furnish complete details.	
6.	Whether Micro, Small or Startup Enterprises? (Yes/No) (<i>Attach certificate with the bid</i>)	
	a) Registration Number	
	b) Registration Authority	
	c) Registration Issue date	
	d) Registration validity date up to	
	e) Tendered store is covered (Yes/No)	

Declaration:

1. I/we hereby certify that details provided above are true and correct to the best of my/our knowledge and belief. I understand that purchaser is authorized to verify above details by any possible mean available.
2. I/we understand that if any information furnished above found to be false or incorrect buyer can take legal and administrative action as well as cancellation of bid or any contract awarded as a result of it.

SIGNATURE OF ONE WITNESS

(*Address of Witness*)

SIGNATURE OF BIDDER

(*Full name & designation in firm
Complete address and contact details
Including fax, email and phone/mobile number*)

FORM OF SERVICE CENTRE OR WORKSHOP FOR AFTER SALE SUPPORT*(Essentially to be filled by all Bidders)*

1.	Details of service center or workshop for after sale support	
	a) Name of service center	
	b) Name of Contact person	
	c) Complete Address with Telephone, Mobile, Fax, E-mail or website	
2.	Details of accreditation of Service Centre & Workshop, if any	
3.	Registration of service center or Lab/Workshop with MSME/NSIC or any other Govt. agency. Provide Registration number with validity (attach copy)	
4.	Details of available Infrastructure and Capability for maintenance and repair	
	a) Reserve stock of manufacturer recommended list of spares (MRLS)	
	b) Stock of Special Maintenance & Repair Tools (SMRT)	
	c) Qualified Technical personnel employed	
	d) Past performance of the Service Center Workshop	
5.	e) ISO or BIS certification available, if any.	
6.	a) After sales service center along with Lab/Workshop for periodical maintenance & repair in Delhi-NCR Region.	
	b) Detail of owner ship of premises whether owned, rented or leased	
	c) Complete address with nearest Police Station	

SIGNATURE OF BIDDER*(Full name & designation in firm**Complete address and contact details**Including fax, email and phone/mobile number)*

PERFORMANCE STATEMENT*(On letter head of bidder)*

Name of Bidder: _____

S. No.	Organization which placed Purchase order to bidder. Mention Order No. & Date	Item/Service name in detail	Qty	Value	Delivery Period	Warranty offered	Remarks
1							
2							
3							
4							
5							
6							

Note:-

- Bidder to furnish details of contract awarded for same or similar kind of product/services during the period of **last three years from date of floating of this tender**.
- Bidder to attach copy of purchase order place by any agency in India.

SIGNATURE OF BIDDER

*(Full name & designation in firm
Complete address and contact details
Including fax, email and phone/mobile number)*

Annexure 30 : Integrity Pact Format

(Refer para 3.3-2)

INTEGRITY PACT

Between

NSG hereinafter referred to as **“The Principal,”** and M/s.._____
hereinafter referred to as **“The Bidder/ Contractor.”**

Preamble

The Principal intends to award contract/s for_____, under laid down organisational procedures, The Principal values full compliance with all relevant laws of the land, rules, regulations, economical use of resources, and fairness / transparency in its relations with its Bidder(s) and / or Contractor(s). To achieve these goals, the Principal shall appoint Independent External Monitors (IEMs) who shall monitor the tender process and the execution of the contract for compliance with the abovementioned principles.

Section 1 – Commitments of the Principal

1) The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles: -

- (a) No employee of the Principal, personally or through family members, shall in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
- (b) The Principal shall treat all Bidder(s) with equity and reason during the tender process. The Principal shall, in particular, before and during the tender process, provide to all Bidder(s) the same information and shall not provide to any Bidder(s) confidential / additional information through which the Bidder(s) could obtain an advantage in the tender process or the contract execution.
- (c) The Principal shall exclude from the process all known persons having conflict of interest.

2) If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Principal shall inform the Chief Vigilance Officer and in addition shall initiate disciplinary proceedings.

Section 2 – Commitments of the Bidder(s)/ Contractor(s)

1) The Bidder(s)/ Contractor(s) commits themselves to take all measures necessary to prevent corruption. The Bidder(s)/ Contractor(s) commits themselves to observe the following principles during participation in the tender process and the contract execution.

- (a) The Bidder(s)/ Contractor(s) shall not, directly or through any other person or firm, offer, promise, or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which they are not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or the execution of the contract.
- (b) The Bidder(s)/ Contractor(s) shall not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal, in violation of the Competition Act, 2002 (as amended from time to time). This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the tender process.
- (c) The Bidder(s)/ Contractor(s) shall not commit any offence under the relevant IPC/PC Act; further, the Bidder(s)/ Contractor(s) shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals, and business details, including information contained or transmitted electronically.

- (d) The Bidder(s)/Contractors(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly, the Bidder(s)/Contractors(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further details, as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers," shall be disclosed by the Bidder(s)/Contractor(s). Further, as mentioned in the Guidelines, all the payments made to the Indian agent/representative must be in Indian Rupees only. Copy of the "Guidelines on Indian Agents of Foreign Suppliers" is placed on Annex hereto.
- (e) The Bidder(s)/ Contractor(s) shall, when presenting their bid, disclose any and all payments made, is committed to, or intends to make to agents, brokers, or any other intermediaries in connection with the award of the contract.
- (f) Bidder(s) /Contractor(s) who have signed the Integrity Pact shall not approach the Courts while representing the matter to IEMs and shall wait for their decision.

2) The Bidder(s)/ Contractor(s) shall not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3 - Disqualification from the tender process and exclusion from future contracts

If the Bidder(s)/Contractor(s), before award or during execution, has committed a transgression through a violation of Section 2, above or in any other form such as to put their reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process or take action as per laid down procedure to debar the Bidder(s)/Contractor(s) from participating in the future procurement processes of the Government of India.

Section 4 – Compensation for Damages

1) If the Principal has disqualified the Bidder(s) from the tender process before the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/ Bid Security.

2) If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to terminate the contract according to Section 3, the Principal shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

Section 5 – Previous transgression

1) The Bidder declares that no previous transgressions occurred in the last three years with any other Company in any country conforming to the anti-corruption approach or with any Public Sector Enterprise in India that could justify his exclusion from the tender process.

2) If the Bidder makes an incorrect statement on this subject, the Principal shall act like para 2) of Section 4 above.

Section 6 – Equal treatment of all Bidders / Contractors / Subcontractors

In the case of Sub-contracting, the Principal Contractor shall take responsibility for adopting the Integrity Pact by the Sub-contractor.

- (a) The Principal shall enter into agreements with identical conditions as this one with all Bidders and Contractors.
- (b) The Principal shall disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

Section 7 – Criminal charges against violating Bidder(s) / Contractor(s) / Subcontractor(s)

If the Principal obtains knowledge of the conduct of a Bidder, Contractor, or Subcontractor, or of an employee or a representative or an allied firm of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal shall inform the same to the Chief Vigilance Officer.

Section 8 – Independent External Monitor

- 1) The Principal shall appoint competent and credible Independent External Monitor(s) for this Pact after approval by the Central Vigilance Commission. The task of the Monitor is to review, independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.
- 2) The Monitor is not subject to instructions by the parties' representatives and performs their functions neutrally and independently. The Monitor would have access to all Contract documents whenever required. It shall be obligatory for them to treat the information and documents of the Bidders/Contractors as confidential. They report to the Management of the Principal.
- 3) The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction, all Project documentation of the Principal, including that provided by the Contractor. Upon their request and demonstration of a valid interest, the Contractor shall also grant the Monitor unrestricted and unconditional access to their project documentation. The same applies to Subcontractors.
- 4) The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/ Contractor(s)/ Sub-contractor(s) with confidentiality. The Monitor has also signed declarations on 'Non-Disclosure of Confidential Information' and 'Absence of Conflict of Interest.' In case of any conflict of interest arising later, the IEM shall inform the Management of the Principal and recuse themselves from that case.
- 5) The Principal shall provide the Monitor with sufficient information about all meetings among the parties related to the Project, provided such meetings could impact the contractual relations between the Principal and the Contractor. The parties offer the Monitor the option to participate in such meetings.
- 6) As soon as the Monitor notices, or believes to notice, a violation of this agreement, they shall inform the Management of the Principal and request the Management to discontinue or take corrective action or other relevant action. The Monitor can, in this regard, submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action, or tolerate action.
- 7) The Monitor shall submit a written report to the Management of the Principal, within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.
- 8) If the Monitor has reported to the Management of the Principal a substantiated suspicion of an offence under the relevant IPC/ PC Act, and the Management of the Principal has not, within the reasonable time, taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.
- 9) The word '**Monitor**' would include both singular and plural.

Section 9 – Pact Duration

This Pact begins when both parties have legally signed it. It expires for the Contractor 12 months after the last payment under the contract, and for all other Bidders, 6 months after the contract has been awarded. Any violation of the same would entail disqualifying the bidders and exclusion from future business dealings.

If any claim is made / lodged during this time, the same shall be binding and continue to be valid despite the lapse of this Pact as specified above, unless it is discharged / determined by the Management of the Principal.

Section 10 – Other provisions

1) This agreement is subject to Indian Law. The place of performance and jurisdiction is the place from where the Tender/ Contract is issued.

2) Changes, supplements, and termination notices must be submitted in writing. Side agreements have not been made.

3) If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.

4) Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties shall strive to come to an agreement according to their original intentions.

5) Issues like Warranty / Guarantee, etc., shall be outside the purview of IEMs.

6) In the event of any contradiction between the Integrity Pact and its Annex, the Clause in the Integrity Pact shall prevail.

(For & On behalf of the Principal)
(Office Seal)

(For and on behalf of Bidder/ Contractor)
(Office Seal)

Place ----- Date -----

Witness 1: _____
(Name & Address)

Witness 1: _____
(Name & Address)

ELECTRONIC CLEARING SERVICE FORM FOR PAYMENTS*(On letter head of bidder)***A. DETAILS OF ACCOUNT HOLDER/BENEFICIARY**

Name and complete address of account holder/beneficiary along with email, telephone, mobile, website and fax number.	
--	--

B. BANK ACCOUNT DETAILS IN WHICH PAYMENT IS TO BE MADE

Complete bank account number (RTGS enabled only)	
Type of bank account (SB/current/cash credit)	
Bank name	
Branch name with complete address, telephone number, E-mail, fax etc.	
IFSC code of branch	
MICR code of branch	
Date of opening of account	

C. DATE OF EFFECT –

I hereby declare that the particulars given above are correct and complete. If the transaction is delayed, or not effected at all for reasons of Incomplete or Incorrect Information, I would not hold the buyer responsible. I have read the option Invitation letter and agree to discharge responsibility expected of me as a participant under the Scheme.

Date:

(.....)

Signature of Customer

(CANCELLED CHEQUE MUST BE ATTACHED)

Certified that the particulars furnished above are correct as per our records.

(Bank's Stamp)

(.....)

Date:

Signature of the Authorized Official from the Bank

SIGNATURE OF BIDDER*(Full name & designation in firm**Complete address and contact details**Including fax, email and phone/mobile number)*

PROFORMA FOR BANK GUARANTEE FOR SUBMITTING EARNEST MONEY*(On bidder's banks letter head with adhesive stamp)*

Bank Guarantee No. _____

Dated : ____/____/2025

To

**The Pay & Accounts Officer,
National Security Guard,
Mehram Nagar, Palam,
New Delhi-110037(India)**

Dear Sir,

In accordance with your Invitation to Tender No. _____
M/S _____ hereinafter called the bidder with the following Directors
on their Board of Directors/partners of the firm:-

1.	2.
3.	4.
5.	6.

Wish to participate in the said Tender for the supply

of..... As a Bank Guarantee against Earnest Money for a
sum ofin words and figures) valid for 45 days beyond the final
bid/offer validity period of Tender viz is submitted hereby as a condition for the
participation, this bank hereby guarantees and undertakes during the above said period of 45 days
beyond the final bid validity period to immediately pay, on demand by PAO, NSG (MHA) in writing the
amount of(words and figures) without any reservation and recourse,
if :-

- i) The bidder after submitting his Tender modifies the rates or any of the terms and conditions thereof, except with the previous written consent of the purchaser.
- ii) The bidder withdraws the said Tender within offer validity as mentioned in this tender.
- iii) The bidder having not withdrawn the Tender, fails to furnish the contract security deposit imposed for due performance of the contract within the period provided in the General conditions of contract.
- iv) The bidder has failed to present and place their equipment for during technical evaluation of bid & samples before the board of officer as per condition of this tender.

The Guarantee shall be irrevocable and shall remain valid up to....., if further extension to this guarantee is required; the same shall be extended to such required period on receiving instructions from M/S on whose behalf this Guarantee is issued.

Date: _____

Place: _____

Witness

Signature

Printed name: _____

(Designation)

(Bank's Common Seal)

Dated : ____ / ____ /2025

PROFORMA FOR BID SECURITY DECLARATION FOR THE FIRMS EXEMPTED FOR EMD*(On letter head of Bidder)*

To
The Director General,
National Security Guard,
Mehram Nagar, Palam,
New Delhi-110037(India)

Dear Sir,

In accordance with your Invitation to Tender No. _____

M/S _____ hereinafter called the bidder with the following Directors on their Board of Directors/partners of the firm: -

1.	2.
3.	4.
5.	6.

I/We accept that in any of the conditions mentioned below during the period of validity, we agree to be suspended for the period of 24 Months (Two Years) from the date of communication from participating in any bid/procurement of NSG. This undertaking is valid for a period of 45 days beyond the final bid validity period for effecting the clause without any reservation and recourse, if: -

- i. After submitting the Tender, it is modified w.r.t rates or any of the terms and conditions thereof, except with the previous written consent of the purchaser.
- ii. Withdraws the said Tender within offer validity as mentioned in this tender.
- iii. Having not withdrawn the Tender, fails to furnish the contract security deposit imposed for due performance of the contract within the period provided in the General conditions of contract.
- iv. Fails to present and place their equipment for during technical evaluation of bid & samples before the board of officer as per condition of this tender.

The undertaking shall remain valid up to 45 days beyond bid validity from M/s
..... on whose behalf this declaration is issued.

Yours faithfully

SIGNATURE OF ONE WITNESS

(Address of Witness)

SIGNATURE OF BIDDER

(Full name & designation in firm Complete address and contact details Including fax, email and phone/mobile number)

(On letter head of bidder)

SELF DECLARATION FOR MINIMUM LOCAL CONTENT

(Under Public Procurement (Preference to Make in India) Order, 2017)

Local content declaration by chief financial officer or other legally responsible person nominated in writing by the chief executive or senior member/person with management responsibility (close corporation, partnership or individual)

IN RESPECT OF BID NO.

ISSUED BY: (Procurement Authority / Name of Institution):

.....

I/We _____ S/o, _____ D/o, _____ W/o, _____ Resident of _____ hereby solemnly affirm and declare, in my capacity as _____ of _____ (name of bidder entity) the following:

1. That I will agree to abide by the terms and conditions of the Public Procurement (Preference to Make in India) Order, 2017 (*hereinafter PPP-MII order*) of Government of India issued vide Notification No:P-45021/2/2017 -BE-II dated 15/06/2017, its revision dated 28/05/2018, 29/05/2019, 04/06/2020 and 16.09.2020 and any subsequent modifications/Amendments, if any and
2. That the information furnished hereinafter is correct to the best of my knowledge and belief and I/We undertake to produce relevant records before the procuring entity i.e NSG or any other Government authority for the purpose of assessing the local content of goods/services/works supplied by me/us for (*Enter the name of the Equipment/Item for Project*).
3. That the local content for all inputs which constitute the said goods/services/works has been verified by me and I am responsible for the correctness of the claims made therein. That the goods/services/works supplied by me for (*Enter the name of the Equipment/Item for Project*) meets the 'Minimum Local Content' as defined in the PPPMII order.
4. That the value addition for the purpose of meeting the 'Minimum Local Content' has been made by me at
.....
.....
..... (*Enter the details of the location(s) at which value addition is made*).
5. That in the event of the local content of the goods/services/works mentioned herein is found to be incorrect and not meeting the prescribed Minimum Local Content criteria, based on the assessment of procuring agency i.e. NSG/Government Authorities for the purpose of assessing the local content, action shall be taken against me in line with the PPP-MII order and provisions of the Integrity pact/ Bidding Documents.
6. I agree to maintain the following information in the Company's record for a period of 8 years and shall make this available for verification to any statutory authority.

7. The details of local content are furnished below:

S No	Description	Details to be provided by bidder
i.	Goods/services/works for which the certificate is produced.	
ii.	Procuring entity to whom the certificate is furnished.	
iii.	Percentage of local content claimed and whether it meets the Minimum Local Content prescribed.	
iv.	Name and contact details of the unit of the Local Supplier (s)	
v.	List of input which are domestically sourced from other local suppliers for manufacturing of the tendered store	
vi.	List of inputs which are imported, directly or indirectly for manufacturing of the tendered store	
vii.	List of Inputs which are added by the bidder at his own location i.e. contribution of bidder in manufacturing of tendered store	
viii.	Percentage of Local Content Excluding taxes	
ix.	Percentage of imported or foreign Content including taxes	
x.	Percentage of tax	

SIGNATURE OF BIDDER

(Full name & designation in firm Complete address and contact details Including fax, email and phone/mobile number

CHECK LIST FOR BIDDERS

Before uploading of tender documents, Bidders should check they have complied with the following requirements: -

SNo	REQUIREMENTS TO BE CHECKED BEFORE SUBMISSION OF THE TENDER	(YES/NO)
1.	Appendix from 1 to 12 has been duly filled up, signed, stamped by the bidder before uploading of bid on portal. The signature and details of witnesses where applicable has been provided on the bid document.	
2.	Valid Earnest Money Deposit (EMD) payment instrument in prescribe format has been enclosed.	
3.	If EMD exemption is claimed for Micro/Small/Startup enterprises than copies of valid certificate issued by NSIC/DIC/KVIC/MSME/Udhyog Aadhar/Startup India from DIPP has been uploaded	
4.	Proposal has been submitted in two bid system–Technical Bid & separate Financial Bid as per tender documents.	
5.	Appendix-1 Offer letter by bidder duly filled and prepared on bidder's letter head.	
6.	Appendix-2 Declaration Certificate i.e Undertaking by bidder on its letter head.	
7.	Appendix-3 Compliance statement on bidder's letter head: Compliance status on each parameter of tender specification published shall be filled for the equipment offered by the bidder. Non-compliance to the any parameter of published specification will be a disqualification.	
8.	Appendix-4 Complete details of Manufacturer/OEM, Distributor and System Integrator as applicable to the bidder need to be filled in the appendix. Distributor and System Integrator shall fill details of its OEM/Manufacturer. Leaving blank any column will be reason for rejection of bid.	
9.	Appendix-5 Form of Service Centre or Workshop for after sale support services.	
10.	Appendix-6 Past Performance Statement on bidder's letter head: Past performance only submitted in attached format will be accepted, past performance in any other format or attachment of copies of past supply order will not be accepted. No other documents need to be attached at this stage. In case bidder doesn't possess any past performance bidder must explain the reason in the same format.	
11.	Appendix-7 Integrity Pact: Integrity Pact completed and signed by bidder and two witnessed of bidder shall be uploaded along with bid. Bids without submission or incomplete or without witnesses signature on pre-Integrity pact shall be rejected.	
12.	Appendix-8 ECS Performa for e-payment: ECS mandate form duly completed in all aspect should be submitted by the bidder.	
13.	Appendix-9 Proforma for Bank Guarantee for furnishing Earnest Money (EMD).	
14.	Appendix-10 Proforma for Bid Security Declaration for the firms exempted for EMD.	
15.	Appendix-11 Declaration for Minimum Local Content	
16.	Appendix-12 Check list for Bidders	
17.	List of price frozen manufacturer recommended list of spares. This will not form the part of price evaluation for deciding L1.	
18.	Letter quoting AMC and CAMC rates in percentage to the basic price of tendered store post warranty. This will not form the part of price evaluation for deciding L1.	
19.	Letter of authorization: Bidder participating in capacity of distributor or Indian system integrator shall upload the authorization certificate of foreign/Indian OEM/Manufacturer, failing which bid will be liable for rejection	
20.	Detailed MoU between foreign OEM/Manufacturer and distributor/system integrator if applying in distributor or System Integrator capacity.	
21.	BIS/ISO or equivalent certificate of OEM/Manufacturer.	
22.	Undertaking/certificate regarding Offer Validity / Delivery Period / Warranty Period / Training / Shelf Life & Option clause regarding increase/decrease the quantity upto 25% of equipment	
23.	Malicious Code Certificate of bidder firm.	
24.	Incorporation Certificate/Proprietorship Certificate of bidder firm.	
25.	Copy of Form No. 4 Licence to work a Factory License of the firm issued by concerned State for manufacturing of the store/Eqpt/Product if applying in Manufacturer capacity.	
26.	Valid Manufacturing license issued by DPIIT for manufacturing of defence equipment mentioned in Annexure I vide Press Note No. 1 (2019 Series) no 7(3)/2009-IP-Vol.IV, dated Jan 01, 2019 issued by Ministry of Commerce and Industry, Department of Industrial Policy and Promotion(DIPP).	
27.	Copy of PAN Card & GST registration of firm.	
28.	Copy of valid MSME-Udhyam registration/National Small Industry Corporation (NSIC) Certificate/Start-up certificate issued by DPIIT.	
29.	Experience of Firm/OEM for supply of same/similar category product for assessment of firm's capacity/capability.	
30.	Last Three (03) years balance sheet (Annual Turn Over certificate duly issued by Chartered Accountant) or Last Three (03) years Income tax return of bidder firm.	
31.	Last Three (03) years balance sheet or Last Three (03) years Income tax return of OEM in case of bidder participating in the capacity of System Integrator/Distributor of Manufacturer/OEM.	
32.	Copy of technical literature of the tendered store/Eqpt/product offered by the bidder with respect to specification published in the tender. Don't enclosed technical document of other equipments or non-	

	relevant documents.	
33.	Price bid in BoQ format has been uploaded	
34.	Compliance to Buyer Added Additional Terms & Conditions of Buyer/Contract certificate has been submitted by bidder in firm letter head.	
35.	Any other relevant information. The technical bid is in clear legible format with maintaining above mentioned sequence of documents be uploaded on GeM portal for considering an offer as responsive bid.	

SIGNATURE OF BIDDER

(Full name & designation of firm, Complete address
and contact details Incl fax, email and phone/Mob No



**मुख्यालय राष्ट्रीय सुरक्षा गारद
(संचार शाखा)**

Sub:- UPGRADATION/MODIFICATION OF COMMAND CONTROL CENTRE

1. Please refer to proposal for upgradation/modification of command control centre (E-133271).
2. The following additional details pertaining to the subject proposal are forwarded herewith :-
 - (a) Sensitive/Non-sensitive in nature - Non-sensitive in nature.
 - (b) Training Required or Not - 02 days functional training after installation.
 - (c) Sample required or Not - Firm to provide technical broucher and a detailed presentation of the equipment.
 - (d) AMC/CAMC required - Yes (Comprehensive AMC for 05 years post warranty expires).
 - (e) Warranty - 03 years or more.
 - (f) Delivery period - 90 days after receipt of supply order.
3. For your info and necessary action please.

(Handwritten signature)

(ओमवीर सिंह)

स्क्वार्डन कमाण्डर(उपकरण)

कृते उमनि (संचार व आई.टी.)

(Handwritten initials)

13 जनवरी 2025

Prov (Ord), HQ NSG

80098/04/2025/Comn(Eqpt)/HQ NSG/139